# **Blaine Van Item**

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#### Education

**B.S Candidate** – Computer Science: Software Engineering **Brigham Young University** – **Idaho** 2017 - 2018, 2020 - 2022 **Brigham Young University** – **Provo** 2022 – Current

### Skills

Computer Programming Python, Java, C++, SQL Web Development HTML, CSS, JavaScript Cloud and Productivity Tools AWS, Google, Microsoft Products

## Work Experience

#### Senior Sales Representative, Verizon GoWireless/Victra, Rexburg ID, July 2021 – 2022

- Initiated conversations with customers to assist them in their cellular service resulting in increased customer retention.
- Recommended financially viable options based on the customer's desires and circumstances resulting in a "representative interaction score" of 100 percent.

#### Security Analyst, Brigham Young University, Provo UT, 2023 – 2024

- Collaborated with other departments to implement security measures and mitigate risks.
- Responded to and resolved security incidents, providing timely and effective solutions.

Merchandise Stocker, Costco Wholesale, Orem UT, April 2024 - Current

- Efficiently restocks and organizes merchandise on the sales floor.
- Provides excellent customer service by answering questions and assisting with product location.
- Maintains cleanliness and safety standards throughout the store and storage areas.

## Volunteer Experience

#### Volunteer Representative, 2018 – 2020

Missionary For The Church of Jesus Christ of Latter-Day Saints – New York

Facilitated meetings for volunteer leaders to motivate and increase work ethic through training and providing motivation.

Uplifted and counseled those who needed mental or emotional support through discussion and compassionate outreach.

Encouraged individuals to promote healthy living habits and change negative lifestyles.